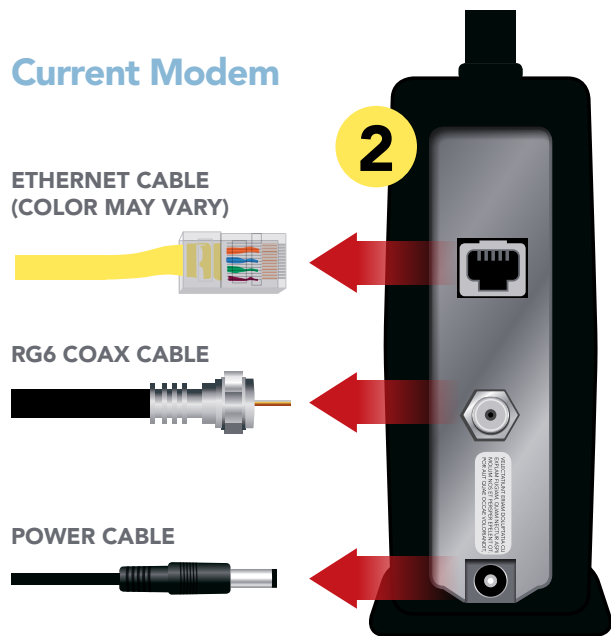


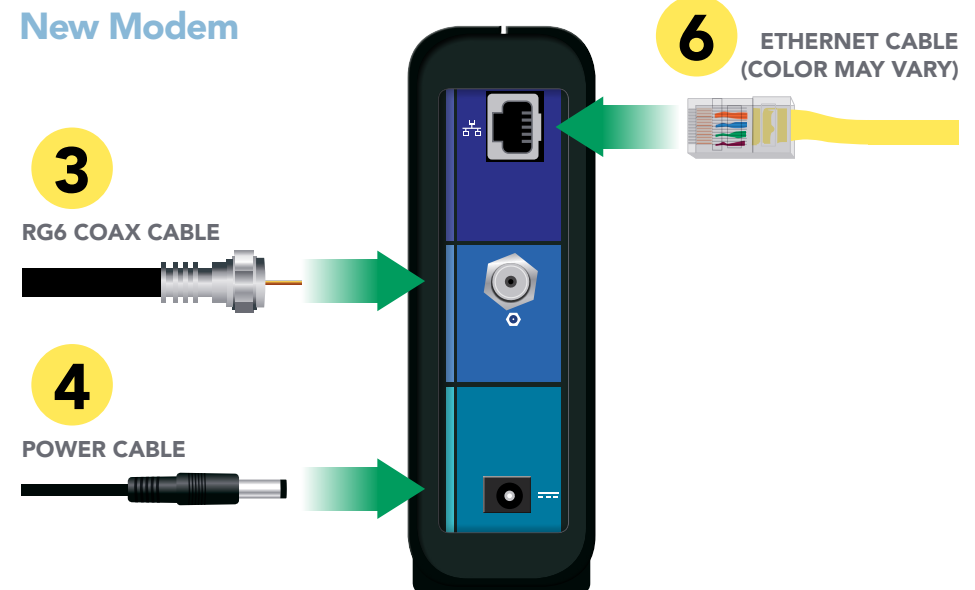
## Installing your new modem.

- 1** If your computer is connected to your current modem or a router, you must first shut down your computer and turn off the router. Tablets, smartphones and any other Wi-Fi devices are unaffected.
- 2** Disconnect your current modem from your computer or router and unplug the Power Cable from the electrical wall outlet. Then follow these steps in order:
  - Disconnect the Power Cable from the modem.
  - Disconnect the Ethernet Cable from the modem.
  - Disconnect the RG6 Coax Cable from the modem.

- 3** Attach the RG6 Coax Cable to the new modem.
- 4** Attach the Power Cable to the new modem.
- 5** Wait for your new modem to sync with the Vyve Broadband network. This will take approximately 5 minutes. The lights on the modem will turn blue when the sync is complete.
- 6** Attach the Ethernet Cable to the new modem.
- 7** Attach the other end of the Ethernet Cable to your computer or router. Restart your computer and router (if applicable). If you have a router, your computer and any Wi-Fi-based devices should automatically connect to the router's existing settings.
- 8** Enjoy your Vyve Broadband experience!



Disclaimer: FPO



## Need some help?

Our tech experts can walk you through any problems you have with your new modem installation, 24/7.

**JUST CALL 855.FOR.VYVE**

### IMPORTANT NOTICE:

This Equipment belongs to Vyve Broadband. By removing this Equipment from its packaging and/or putting it into use, you affirmatively agree to the terms and conditions outlined in this notice, and you also agree only to use this Equipment to receive and enable your reception of Vyve's services pursuant to Vyve's Residential HSI Customer Agreement.

EXCLUDING DEFECTS, YOU ARE DIRECTLY RESPONSIBLE FOR LOSS, REPAIR, REPLACEMENT, AND OTHER DAMAGES, FEES AND/OR APPLICABLE CHARGES ASSOCIATED WITH THIS EQUIPMENT, ITS USE AND SAFE RETURN TO VYVE AFTER SERVICE TERMINATION.