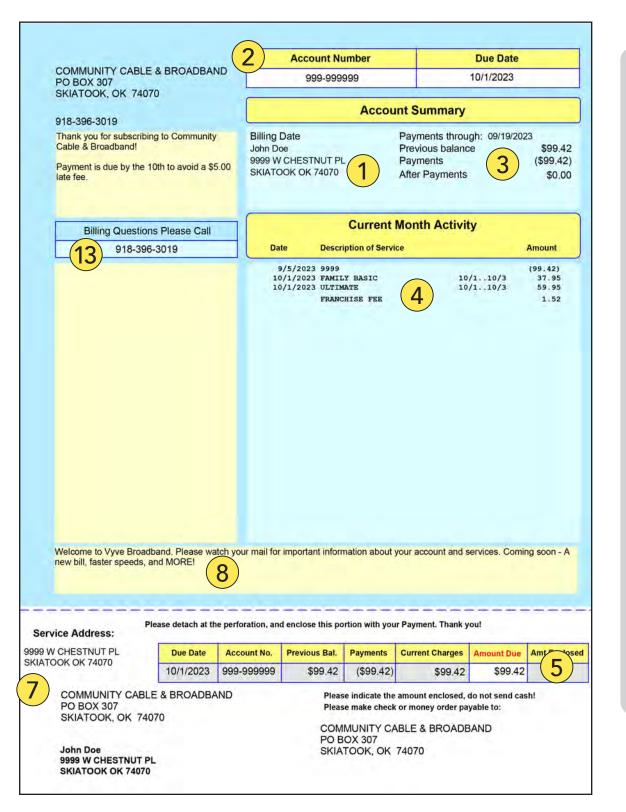
## **CCB** and Vyve Broadband Service Bill Comparison

At Vyve Broadband, we're proud to be your new service provider. Soon your service bill will have a new look. We've created this side-by-side comparison that explains how to read your new bill.





- 1 Service Address
- 2 Customer Account Number
  Date Bill was Processed and Dates of
  Service for this bill
- Previous Activity
  Information about activity prior to the current billing cycle
- New Activity
  Information on the latest activity for the current billing cycle
- Total Due

  This is the total amount due for this bill, which includes current activity and any outstanding previous activity
- 6 Billing Onserts
  Check here for exciting updates and exclusive offers

**Payment Coupon** 

The barcode feature will enable faster processing at our payment centers. Be sure to include your payment coupon when paying your bill by mail



- **Important Notices** Brief information about any service or channel changes
- Package Info Information about package pricing
- **Vyve Special Offers** Any promotions or discounts you may receive
- Taxes and Fees
- Paperless Billing and Autopay Information
- **Customer Service Phone Number**



## YOUR LOCAL INTERNET, TV AND PHONE COMPANY







0			
Previous Activity		- Account Number:	999-99999
Previous Balance	\$0.00	Account Number.	777-77777
Balance Forward	\$0.00	Billing Date:	10/09/23
Vyve Internet Service		Billed From:	10/06-11/05/23
VYVE 105MB INTERNET 1 10/0611/05	59.99	IMPORTANT PAYMENT INFO	RMATION
Total Vyve Internet Service	\$59.99	To ensure your payment is processed	promptly, please mail
Vyve Video Service		check or money order only. Payment indicated on this bill. A late fee will be balance remaining after the due date and other written correspondence to	e applied to any outst
LIMITED BASIC 1 10/0611/05	35.00	<ul> <li>balance remaining after the due date and other written correspondence to</li> </ul>	. Direct all address char
BROADCAST RETRANSMISSION 1 10/0611/05	27.56	Correspondence other than payment	s will no longer be accepted
COPYRIGHT FEE 1 10/0611/05	0.18	Correspondence other than payment at the address listed on the remit cou	pon. All cash payments
Total Vyve Video Service	\$62.74	should be made in person at your loc business!	al office. Thank you for your
Vyve Equipment Rental		CLOSED CAPTIONING	

Vyve Special Offer(s) Total Vyve Special Offer(s)

Taxes, Fees and Other Charges FCC Fee 1 10/06..11/05 FRANCHISE FEE

CABLE MODEM RENTAL 1 10/06..11/05

Total Vyve Equipment Rental

Total Taxes, Fees and Other Charges \$2.59

Total Due \$110.31 CLOSED CAPTIONING

For immediate closed captioning issues, contact your local Vyve office or call 855-FOR-VVE (phone). Written closed captioning complaints should be sent to: Vyve Broadband, LLC, Four International Drive, Suite 330, Rye Brook, NY 10573, attn: General Counsel, or (914) 234-8371 (fax) or <u>closedcaptioningissues@vyvebb.com</u> (email).

As a reminder, VYVE'S disclosures, policies, and customer

agreements change from time to time. Our website always contains the most current versions and we recommend that you review them on a regular basis. See: http://www.vyvebroadband.com/company/policies

Looking for help installing, accessing, or using a Vyve product or service? Vyve's Help Center is chock full of the information you need. Check it out at www.vyvebroadband.com

There will be a 2.5% card processing fee assessed on all payments made with a card. Payments made by ACH transfer will not be assessed this fee.

Mana	ige y	our	account	online	at \	/yveBroad	band.	.com/M	yVyve
		100	Sal The San	20 1 B 1 - 5		Annual Territories			

Keep a tree alive with Vyvel Enroll in Paperless billing today

Just provide us with your email address below and we'll do the rest. Your next month's statement will arrive in your inbox instead of your mailbox.

Li Yes, sign me	up Paperless Billing.	
Email:		
Signature:		

Chaose Auto Pay and be an your way!

Tired of writing checks each month? Then you'll love our convenient Auto Pay solution! It's the easy, hassle-free way to have funds automatically sent from the account of your choice

Yes, please send me more information on Auto Pay. The best way to contact me is by:

Phone:

Local Office Nearest You Please call 855-FOR-VYVE

Local Franchise Authority Please call 855-FOR-VYVE